



PSI Services, LLC  
3210 E Tropicana  
Las Vegas, NV 89121  
[www.psiexams.com](http://www.psiexams.com)

Before paying for  
your examination registration,  
be sure you understand  
the contents of this bulletin.  
Please retain and use it as a reference  
when contacting PSI.

## CALIFORNIA

### DIVISION OF APPRENTICESHIP STANDARDS



## ELECTRICAL CERTIFICATION CANDIDATE INFORMATION BULLETIN

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Please refer to our website to check for the most updated information in this bulletin  
Go to [www.psiexams.com](http://www.psiexams.com)

## EXAMINATIONS BY PSI

This Candidate Information Bulletin provides you with information about the examination and application process for certification in California as a General Electrician, Residential Electrician, Fire/Life Safety Technician, Non-Residential Lighting Technician, and Voice Data Video Technician.

Eligibility for examination is determined by the State of California - Department of Industrial Relations - Division of Apprenticeship Standards (DAS).

The State has contracted with PSI Services, LLC (PSI) to conduct its examination program. PSI works closely with the State to be certain that the examination meets local as well as national requirements in basic principles and examination development standards.

## GUIDELINES FOR CERTIFICATION

### HOW TO OBTAIN A CERTIFICATION

1. Before you can take the examination, you must apply and be approved by DAS. Applications may be obtained from DAS or online at [www.dir.ca.gov/das/ECU/ECP\\_forms.htm](http://www.dir.ca.gov/das/ECU/ECP_forms.htm).

The completed application, any other required supporting documentation and the application fee should be sent to DAS at the address below.

Department of Industrial Relations  
Division of Apprenticeship Standards (DAS)  
455 Golden Gate Avenue, 10th Floor  
San Francisco, CA 94102  
Phone: 415.703.4919  
[www.dir.ca.gov/das/electricaltrade.htm](http://www.dir.ca.gov/das/electricaltrade.htm)

2. Once DAS has approved you for testing, you will receive an eligibility notice.
3. Denied candidates are notified by DAS of the elements they need to complete in order to be approved.

All questions and requests for information about examinations should be directed to PSI.

PSI Services, LLC  
3210 E Tropicana  
Las Vegas, NV 89121  
(800) 733-9267 • Fax (702) 932-2666  
[www.psiexams.com](http://www.psiexams.com)

## EXAMINATION SCHEDULING PROCEDURES

Once you have been approved by DAS, you are responsible for contacting PSI to schedule an appointment to take the examination. You may either schedule via the Internet at [www.psiexams.com](http://www.psiexams.com), or schedule over the telephone at (800) 733-9267.

- Your examination(s) must be taken within one year from the date of your eligibility notice. If you do not take your examination(s) during this timeframe, you will need to resubmit a new application and pay the required application and testing fees again.
- If you do not pass the exam, you must wait 60 days from the day you took the exam before sending in your **application for re-test**. You must also send in another exam fee of \$100. A re-test application form is available online at [www.dir.ca.gov/das/ECP\\_Retest\\_Application.pdf](http://www.dir.ca.gov/das/ECP_Retest_Application.pdf).

**NOTE: REGISTRATION FEES ARE NOT REFUNDABLE OR TRANSFERABLE**

### TELEPHONE SCHEDULING

To schedule for your test, call (800) 733-9267 to speak to a live operator between the hours of 4:30am and 7:00pm, Monday through Friday, and between 8:00am and 2:00pm, on Saturday (Pacific Time). Or you may schedule thru the automated registration system, which is available 24 hours a day.

### INTERNET SCHEDULING

You may schedule for your test via the internet, 24 hours a day, at [www.psiexams.com](http://www.psiexams.com). In order to schedule online, you will need your Drivers license number and the exact spelling of your name.

### CANCEL OR RESCHEDULE AN EXAMINATION APPOINTMENT

You may cancel and reschedule an examination appointment without forfeiting your fee if your *cancellation notice is received 2 days before the scheduled examination date*. For example, for a Monday appointment, the cancellation notice would need to be received on the previous Saturday. You may call PSI at (800) 733-9267. Please note that you may also use the automated system, using a touch-tone phone, 24 hours a day in order to cancel and reschedule your appointment.

**Note: A voice mail message is not an acceptable form of cancellation. Please use the Internet, automated telephone system (IVR), or call PSI and speak to a Customer Service Representative.**

### MISSED APPOINTMENT OR LATE CANCELLATION

Your registration will be invalid, you will not be able to take the examination as scheduled, and you will forfeit your examination fee, if you:

- Do not cancel your appointment 2 days before the scheduled examination date;
- Do not appear for your examination appointment;
- Arrive after examination start time;
- Do not present proper identification when you arrive for the examination. You must provide 1 form of identification. It must be a VALID form of a state issued identification (driver's license or state ID), which bears your signature and has your photograph. All identification provided must match the name on the eligibility notice that you receive from DAS.



## SPECIAL EXAMINATION ARRANGEMENTS

All examination centers are equipped to provide access in accordance with the Americans with Disabilities Act (ADA) of 1990, and every reasonable accommodation will be made in meeting a candidate's needs. Applicants with disabilities or those who would otherwise have difficulty taking the examination must fill out the form at the end of this Candidate Information Bulletin and fax to PSI (702) 932-2666.

## EXAMINATION SITE CLOSING FOR AN EMERGENCY

In the event that severe weather or another emergency forces the closure of an examination site on a scheduled examination date, your examination will be rescheduled. PSI personnel will attempt to contact you in this situation. However, you may check the status of your examination schedule by calling (800) 733-9267. Every effort will be made to reschedule your examination at a convenient time as soon as possible. You may also check our website at [www.psiexams.com](http://www.psiexams.com).

## **EXAMINATION SITE LOCATION**

The California examinations are administered at the PSI examination centers in California as listed below:

### **ANAHEIM**

2301 W. LINCOLN AVE, SUITE 252  
ANAHEIM, CA 92801  
(714) 254-1453

*DIRECTIONS FROM LA: TAKE 5 SOUTH EXIT BROOKHURST AND TURN RIGHT. TURN RIGHT ON LINCOLN (PASS A SMALL STREET NAMED MONTEREY), AND GO TO THE FIRST OPEN DRIVEWAY ON THE RIGHT.*

*(ORANGE COUNTY) DIRECTIONS FROM SAN DIEGO, IRVINE, MISSION VIEJO, ETC: TAKE 5N EXIT BROOKHURST AND TURN LEFT. TURN RIGHT ONTO LINCOLN (PASS A SMALL STREET NAMED MONTEREY) AND GO TO THE FIRST OPEN DRIVEWAY ON THE RIGHT.*

*IF BROOKHURST EXIT IS CLOSED: TAKE 5 N EXIT EUCLID AND TURN LEFT. TURN RIGHT ON LINCOLN (PASS BROOKHURST AND SMALL STREET NAMED MONTEREY) AND GO TO THE FIRST OPEN DRIVEWAY ON THE RIGHT.*

*\*\*\*\*KEEP IN MIND THAT THE EUCLID EXIT COMES FIRST AND THEN BROOKHURST.\*\*\*\**

*OR 91 FREEWAY: TAKE 91 W EXIT BROOKHURST AND TURN LEFT. TURN RIGHT ONTO LINCOLN (PASS A SMALL STREET NAMED MONTEREY) AND GO TO THE FIRST OPEN DRIVEWAY ON THE RIGHT.*

### **ATASCADERO**

7305 MORRO RD, SUITE 201A  
ATASCADERO, CA 93422  
(805) 462-8983

*FROM US-101 N, TAKE THE CA-41 EXIT- EXIT 219-TOWARD MORRO RD. TURN LEFT ONTO EL CAMINO REAL. Turn LEFT onto CA-41/MORRO RD.*

*FROM US-101 S, TAKE THE MORRO RD/CA-41 EXIT- EXIT 219, TURN RIGHT ONTO CA-41/MORRO RD.*

### **BAKERSFIELD**

5405 STOCKDALE HIGHWAY, SUITE 206  
BAKERSFIELD, CA 93309  
(661) 398-9354

*FROM I-5 S, TAKE THE STOCKDALE HWY EXIT (253). TURN LEFT ONTO STOCKDALE HWY.*

*FROM I-5 N TOWARD BAKERSFIELD, KEEP LEFT TO TAKE CA-99 N VIA EXIT (221) TOWARD BAKERSFIELD/FRESNO. TAKE THE CA-58 E EXIT TOWARD TEHACHAPI/MOJAVE. TAKE THE EXIT ON THE LEFT TOWARD CAL STATE UNIV/STOCKDALE HWY/BRUNDAGE LANE. TURN LEFT ONTO WIBLE RD. TURN SLIGHT LEFT ONTO STOCKDALE HWY.*

### **CAMARILLO**

205 DURLEY AVE  
CAMARILLO AIRPORT  
CAMARILLO, CA 93010

*TAKE HIGHWAY 101 (VENTURA FREEWAY) TO THE LAS POSAS EXIT, IN CAMARILLO. GO SOUTH ON LAS POSAS FOR 1.0 MILES, TO PLEASANT VALLEY ROAD. TURN RIGHT, AND GO WEST ON PLEASANT VALLEY ROAD, FOR 0.4 MILES, TO AIRPORT WAY. TURN RIGHT ON AIRPORT WAY, AND GO NORTH FOR 0.2 MILES, TO DURLEY AVENUE. TURN RIGHT ON DURLEY AVENUE, AND GO 33 FEET, TO HEIDI'S PLACE. 205 DURLEY AVENUE, THE FIRST DRIVEWAY ON THE LEFT. THE TESTING CENTER IS LOCATED IN THE PILOT SHOP AT HEIDI'S PLACE.*

### **CARSON**

17420 S. AVALON BLVD, SUITE 205  
CARSON, CA 90746  
(310) 217-1066

*FROM CA-91 E/GARDENA FWY TAKE THE AVALON EXIT. OFF RAMP WILL LEAD YOU ONTO ALBERTONI ST. MAKE A RIGHT ONTO AVALON BLVD AND WE ARE LOCATED ON THE RIGHT HANDSIDE (SAME PARKING LOT AS CARL'S JR).*

*FROM CA-91 W TAKE THE AVALON EXIT. MAKE A LEFT ONTO AVALON BLVD. MAKE A U-TURN ON AVALON BLVD AND ALBERTONI ST. WE ARE LOCATED ON THE RIGHT HAND SIDE. (SAME PARKING LOT AS CARL'S JR).*

### **COLFAX**

111 S RAILROAD ST.  
COLFAX, CA 95713

*FROM I-80, TAKE EXIT #135/COLFAX (CA-174)/GRASS VALLEY. TURN RIGHT ON S CANYON WAY, THEN TURN RIGHT ON CA-174 AND GO 0.2 MILES. CONTINUE ON S AUBURN ST TURNING LEFT ONTO E OAK ST FOR 0.1 MILES. TURN RIGHT ON RAIL ROAD ST. TESTING CENTER WILL BE ON THE RIGHT.*

### **EL MONTE**

9420 TELSTAR, SUITE 138  
EL MONTE, CA 91731  
(626) 442-4112

*FROM I-10 E TOWARD SAN BERNARDINO, MERGE ONTO ROSEMEAD/CA 19 S TOWARD LONG BEACH. TURN LEFT ONTO E. TELSTAR AVE.*

*FROM I-10 W TOWARD LOS ANGELES, TAKE THE ROSEMEAD BLVD/CA-19 EXIT TOWARD PASADENA. TAKE THE ROSEMEAD BLVD RAMP TOWARD LONG BEACH. MERGE ONTO ROSEMEAD BLVD/CA-19 S. TAKE A LEFT ONTO E. TELSTAR AVE.*

### **EUREKA**

4102 Jacobs Ave  
Murray Field Airport  
Eureka, CA 95501

*FROM US-101, GO EAST ON COMMERCIAL ST FOR 0.1 MILES. BEAR RIGHT ON W 5TH ST AND GO 1.6 MILES AND CONTINUE TO FOLLOW FOR 1.1 MILES. TURN RIGHT ON AIRPORT ROAD, BEARING LEFT ON JACOBS AVE TO SITE.*

### **FRESNO**

351 E. BARSTOW, SUITE 101  
FRESNO, CA 93710  
(559) 221-9006

*FROM CA-41 S, TAKE THE BULLARD AVE EXIT. TURN LEFT ONTO E BULLARD AVE. TURN RIGHT ONTO N FRESNO ST. PASS THROUGH THE INTERSECTION OF FRESNO AND BASTOW AVE. TAKE THE FIRST DRIVEWAY ON THE RIGHT HAND SIDE.*



FROM CA-41 N, TAKE THE SHAW AVE EXIT TOWARD CLOVIS. TURN RIGHT ONTO E SHAW AVE. TURN LEFT ONTO N FRESNO ST. TURN LEFT INTO THE LAST DRIVEWAY BEFORE BARSTOW AVE.

TESTING CENTER IS IN THE OFFICE COMPLEX ON THE SW CORNER OF BARSTOW AND FRESNO ST.

#### **HAYWARD**

24301 SOUTHLAND DRIVE, SUITE B-1  
HAYWARD, CA 94545  
(510) 784-1114

FROM I-880 N TOWARD OAKLAND, TAKE THE WINTON AVENUE EXIT. MERGE ONTO W WINTON AVE TOWARD HEALD COLLEGE. TURN LEFT ONTO SOUTHLAND DR.

FROM I-880 S TOWARD SAN JOSE/SAN MATEO BR, TAKE THE WINTON AVE WEST EXIT TOWARD HEALD COLLEGE. MERGE ONTO W WINTON AVE. TURN LEFT ONTO SOUTHLAND DR.

#### **LANCASTER**

4555 WEST AVENUE G (PO BOX 2087)  
FOX FIELD  
LANCASTER, CA 93539

FROM CA-14 N, TAKE THE AVENUE G EXIT. TURN LEFT ON W AVENUE G. TURN RIGHT ON 50TH ST WEST/WILLIAM BARNES AVE. TAKE THE FIRST LEFT ONTO AN UNNAMED ROAD. THE OFFICE WILL BE LOCATED IN THE "BARNES AVIATION" BUILDING AT THE END OF THE ROAD.

FROM CA-14 S, TAKE THE AVENUE G EXIT. TURN RIGHT ON W AVENUE G. TURN RIGHT ON 50TH ST WEST/WILLIAM BARNES AVE. TAKE THE FIRST LEFT ONTO AN UNNAMED ROAD. THE OFFICE WILL BE LOCATED IN THE "BARNES AVIATION" BUILDING AT THE END OF THE ROAD.

#### **LIVERMORE**

186 AIRWAY BLVD  
LIVERMORE AIRPORT  
LIVERMORE, CA 94550

FROM I-580, TAKE THE AIRWAY BLVD/COLLIER CANYON RD EXIT AND GO 0.3 MILES. TURN RIGHT ON AIRWAY BLVD (CA-84 W) AND GO 0.7 MILES, ARRIVING AT 186 AIRWAY BLVD ON THE RIGHT.

#### **REDDING**

2861 CHURN CREEK, UNIT C  
REDDING, CA 96002  
(530) 221-0945

ON 299 FROM EAST TAKE RAMP ONTO I-5 S. TAKE EXIT #677/REDDINGCYPRESS AVE. TURN LEFT ON E CYPRESS AVE. TURN RIGHT ON CHURN CREEK RD.

ON 299 FROM WEST TURN RIGHT ON MARKET ST (CA-273 S). TURN LEFT ON TEHEMA ST (CA-299 E). CONTINUE TO FOLLOW CA-299 E. TAKE EXIT #2A/RED BLUFF/SACRAMENTO ONTO I-5 S. TAKE EXIT #677/REDDING/CYPRESS AVE. TURN LEFT ON E CYPRESS AVE. TURN RIGHT ON CHURN CREEK RD.

ON I-5 FROM NORTH TAKE EXIT #677/ REDDING/CYPRESS AVE. TURN LEFT ON E CYPRESS AVE. TURN RIGHT ON CHURN CREEK RD  
ON I-5 FROM SOUTH TAKE EXIT #677/ REDDING/CYPRESS AVE. TURN RIGHT ON E CYPRESS AVE. TURN RIGHT ON CHURN CREEK RD

ON HWY 44 FROM EAST TAKE RAMP TOWARD VICTOR AVE. TURN LEFT ON VICTOR AVE. TURN RIGHT ON E CYPRESS AVE. TURN LEFT ON CHURN CREEK RD.

FROM ALL DIRECTIONS, FRONT BUILDING IS 2881 CHURN CREEK, DRIVEWAY INTO COMPLEX IS DIRECTLY ACROSS FROM MAJOR MUFFLER ON EAST SIDE OF CHURN CREEK. 2861 IS FIRST BUILDING ON THE LEFT.

#### **RIVERSIDE**

RIVERSIDE TECHNOLOGY BUSINESS PARK

1660 CHICAGO AVE, SUITE M-15  
RIVERSIDE, CA 92507

(951) 680-9720

FROM I-215 N TOWARD RIVERSIDE/SAN BERNARDINO, TAKE THE COLUMBIA AVENUE EXIT. TURN RIGHT ONTO E LA CADENA DR. TURN LEFT ONTO COLUMBIA AVE. TURN RIGHT ONTO CHICAGO AVE. TURN LEFT ONTO MARLBOROUGH AVE AND END AT 1660 CHICAGO AVENUE.

FROM I-215 S TOWARD SAN BERNARDINO/RIVERSIDE, TAKE THE EXIT TOWARD COLUMBIA AVENUE. TURN SLIGHT RIGHT ONTO INTERCHANGE DR. TURN LEFT ONTO PRIMER ST. TURN LEFT ONTO COLUMBIA AVE. TURN RIGHT ONTO CHICAGO AVE. TURN LEFT ONTO MARLBOROUGH AVE AND END AT 1660 CHICAGO AVENUE.

#### **SACRAMENTO**

9719 LINCOLN VILLAGE DR.  
BUILDING 100, SUITE 100  
SACRAMENTO, CA 95827  
(916) 363-6455

FROM SAN FRANCISCO/VALLEJO ON I-80 E, TAKE US-50 E TOWARD SACRAMENTO/SOUTH LAKE TAHOE. TAKE BRADSHAW ROAD, EXIT 13, TURN RIGHT ONTO BRADSHAW ROAD. TURN IMMEDIATE LEFT ONTO LINCOLN VILLAGE DR.

#### **SAN DIEGO**

5440 MOREHOUSE DRIVE, SUITE 3300  
SAN DIEGO, CA 92121  
(858) 658-0786

FROM I-805 S, TAKE THE SORRENTO VALLEY RD/MIRA MESA BLVD EXIT. TURN LEFT ONTO MIRA MESA BLVD, TURN LEFT ONTO SCRANTON ROAD. TURN RIGHT ONTO MOREHOUSE DRIVE.

FROM I-805 N TOWARD LOS ANGELES, TAKE THE MIRA MESA BLVD/VISTA SORRENTO PKWY EXIT. TURN RIGHT ONTO MIRA MESA BLVD. TURN LEFT ONTO SCRANTON RD. TURN RIGHT ONTO MOREHOUSE DR.

ADDITIONAL PARKING CAN BE FOUND (on top of the AT&T building) BY CONTINUING ON MOREHOUSE PAST OUR BUILDING AND TURNING LEFT AT THE NEXT DRIVEWAY UP THE HILL

#### **SAN FRANCISCO**

150 EXECUTIVE PARK BLVD., STE 1100  
SAN FRANCISCO, CA 94134

I-80 W BECOMES US-101 S. TAKE EXIT 429 A TOWARD MONSTER PARK/TUNNEL AVE. TAKE THE RAMP TOWARD 3COM PARK. TURN RIGHT ONTO ALANNA RD. TURN LEFT ONTO EXECUTIVE PARK BLVD.

#### **SANTA ROSA**

160 WIKIUP DRIVE, SUITE 105  
SANTA ROSA, CA 95403  
(707) 544-6723

FROM US-101 N, TAKE MARK WEST SPRINGS/RIVER ROAD EXIT. TURN RIGHT ON MARK WEST SPRINGS. TURN LEFT AT OLD REDWOOD HIGHWAY. TURN RIGHT ON WIKIUP DRIVE. FIRST DRIVEWAY ON RIGHT.

FROM US-101 S, TAKE MARK WEST SPRINGS/RIVER ROAD EXIT. TURN LEFT ON MARK WEST SPRINGS. TURN LEFT AT OLD REDWOOD HIGHWAY. TURN RIGHT ON WIKIUP DRIVE. FIRST DRIVEWAY ON RIGHT.

#### **SANTA CLARA**

2936 SCOTT BLVD  
SANTA CLARA, CA 95054  
(408) 844-0004

FROM US-101 N, TAKE THE SAN TOMAS EXPWY/MONTAGUE EXPWY EXIT- EXIT 392. TAKE THE SAN TOMAS EXPWY RAMP. MERGE ONTO SAN TOMAS EXPWY/CR-G4. TURN LEFT ONTO SCOTT BLVD.

FROM I-880 S TOWARD SAN JOSE, TAKE THE MONTAGUE EXPWY EXIT (7). TAKE THE MONTAGUE EXPWY WEST RAMP. MERGE ONTO





MONTAGUE EXPY/CR-G4 E. TURN LEFT ONTO E TRIMBLE RD. E TRIMBLE RD BECOMES DE LA CRUZ BLVD. TURN SLIGHT RIGHT ONTO CENTRAL EXPY/CR-G6 W. TURN SLIGHT RIGHT ONTO SCOTT BLVD.

#### Out-of-state Examination Sites

The following out-of state sites will also offer this examination.

#### MEDFORD, OR

1236 A NORTH RIVERSIDE AVE

MEDFORD, OR 97501

FROM I-5 GOING NORTH, TAKE THE BARNETT STREET OFF RAMP AND TURN LEFT. TURN RIGHT E JACKSON ST EXIT GOING WEST (LEFT). TURN RIGHT ON NORTH RIVERSIDE AVE, AND GO APPROXIMATELY 3 MILES. THE SITE WILL BE ON THE RIGHT HAND SIDE.

FROM I-5 GOING SOUTH, TAKE THE NORTH EXIT (#30) AND TURN RIGHT AND FOLLOW SIGNS TO "CITY CENTER". PASS MCANDREWS, AND TURN LEFT ON MANZINITA. THIS DEAD ENDS AT RIVERSIDE. TURN LEFT ON RIVERSIDE, GO ONE BLOCK AND SITE WILL BE ON THE RIGHT HAND SIDE.

#### LAS VEGAS, NV

3210 E TROPICANA AVENUE

LAS VEGAS, NEVADA 89121

FROM I-15 - EXIT EAST ON TROPICANA, TRAVEL APPROXIMATELY 4 MILES, TURN LEFT ON MOJAVE, TURN RIGHT INTO THE PARKING LOT.

FROM I-95 - EXIT WEST ON TROPICANA, TRAVEL APPROXIMATELY 1 MILE, TURN RIGHT ON MOJAVE, TURN RIGHT INTO THE PARKING LOT.

FROM I-215 - EXIT AT MCCARRAN AIRPORT, GO THROUGH THE AIRPORT TUNNEL. TAKE THE AIRPORT BYPASS TOWARDS SWENSON ST. TURN RIGHT ON TROPICANA, TRAVEL EAST APPROXIMATELY 2 MILES, TURN LEFT ON MOJAVE, TURN RIGHT INTO THE PARKING LOT.

#### RENO, NV

AIRPORT PLAZA OFFICE BUILDING

1755 E PLUMB LANE STE 108

RENO, NEVADA 89502

TAKE I-80 TOWARDS RENO. TAKE THE US-395 EXIT SOUTH TOWARDS CARSON CITY, EXIT #15. CONTINUE ON US-395 TO PLUMB LANE OFFRAMP. TURN LEFT ON TO PLUMB LANE. THE CENTER WILL BE ON THE LEFT HAND SIDE, ON THE CORNER OF TERMINAL AND PLUMB LANE.

### REPORTING TO THE EXAMINATION SITE

On the day of the examination, you should arrive at least 30 minutes before your appointment. This extra time is for signing in and familiarizing you with the examination process. *If you arrive late, you may not be admitted to the examination site and you will forfeit your examination fee.*

#### REQUIRED IDENTIFICATION AT EXAMINATION SITE

You must provide 1 form of identification. It must be a VALID form of a state issued identification (driver's license or state ID), which bears your signature and has your photograph. All identification provided must match the name on the eligibility notice that you receive from DAS.

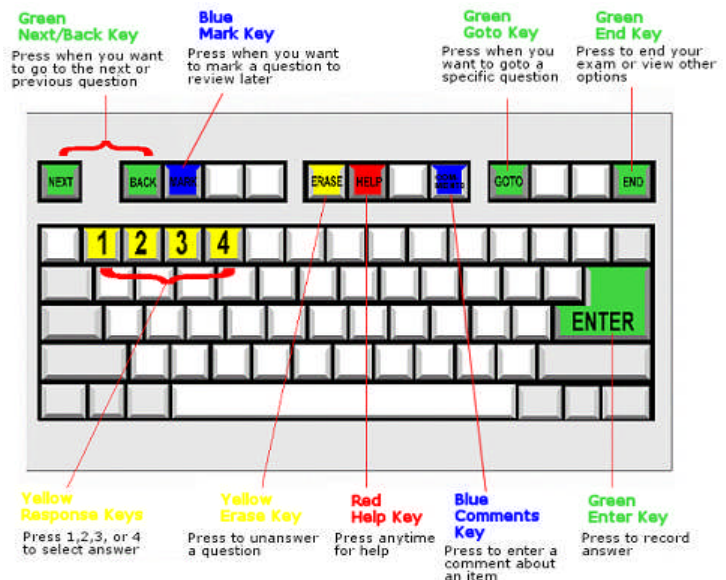
#### SECURITY PROCEDURES

The following security procedures will apply during the examination:

- If you leave the testing room while the examination is in progress, you must sign out/in on the sign-in sheet and you will lose the examination time. You are not allowed to use any electronic devices or telephones during the examination.
- NO conversing or any other form of communication among candidates is permitted once you enter the examination area.
- Please be advised that children, cell phones, pagers, cameras, programmable electronic devices and recording devices of any kind are NOT allowed to enter PSI testing centers. Additionally, **NO personal items are to enter the testing centers.** PSI will not be responsible for any personal items, and suggests that you leave such items in another safe place, of your choosing.
- Only non-programmable calculators that are silent, battery-operated, do not have paper tape printing capabilities, and do not have a keyboard containing the alphabet will be allowed in the examination site.
- No smoking, eating, or drinking will be allowed at the examination site.
- You may not exit the building during the examination.
- Copying or communicating examination content is a violation of PSI security policy and the State Law. Either one may result in the disqualification of examination results and may lead to legal action.

### TAKING THE EXAMINATION BY COMPUTER

Taking the PSI examination by computer is simple. You do not need any computer experience or typing skills. You will use fewer keys than you use on a touch-tone telephone. All response keys are colored and have prominent characters. An illustration of the special keyboard is shown here. You may also use the mouse.



#### IDENTIFICATION SCREEN

You will be directed to a semiprivate testing station to take the examination. When you are seated at the testing station,



you will be prompted to confirm your name, identification number, and the examination for which you are registered.

## TUTORIAL

Before you start your examination, an introductory tutorial to the computer and keyboard is provided on the computer screen. The time you spend on this tutorial, up to 15 minutes, DOES NOT count as part of your examination time. Sample questions are included following the tutorial so that you may practice using the keys, answering questions, and reviewing your answers.

One question appears on the screen at a time. During the examination, minutes remaining will be displayed at the top of the screen and updated as you record your answers.

## EXAMINATION QUESTION EXAMPLE

During the examination, you should press 1, 2, 3, or 4 to select your answer or press “MARK” to mark it for later review. You should then press “ENTER” to record your answer and move on to the next question. A sample question display follows.

The screenshot shows a computer screen with a navigation bar at the top containing icons for Mark, Comments, Goto, Help, and End. Below the bar, a status line reads: "Question: 3 of 40 Answered: 2 Unanswered: 1 Marked: 0 View: All Time Left(Min): 359". The question area displays: "3. What do the stars on the United States of America's flag represent?". Below the question, it says "(Choose from the following options)". There are four radio button options: "1. Presidents", "2. Colonies", "3. States", and "4. Wars". At the bottom of the question area are two buttons: "<< Back" and "Next >>".

**IMPORTANT:** After you have entered your responses, you will later be able to return to any question(s) and change your response, provided the examination time has not run out.

## EXAMINATION REVIEW

PSI, in cooperation with DAS, will be consistently evaluating the examinations being administered to ensure that the examinations accurately measure competency in the required knowledge areas. While taking the examination, examinees will have the opportunity to provide comments on any questions, by using the comments key on the keyboard. These comments will be analyzed by PSI examination development staff. PSI does not respond to individuals regarding these comments, all substantive comments are reviewed. **This is the only review of examination materials available to candidates.**

## **SCORE REPORTING**

In order to pass the examination, you must achieve a minimum scaled score of 70. You will receive your score report immediately following the completion of the examination.

Candidates passing the examination will receive ONLY a score indication of PASS. Passing numeric scores are not available. Candidates who do not pass will receive an individual score for each of the major sections in the examination outline. Candidates should use this information to assist them in studying for the re-examination.

Scores are reported to candidates as scaled scores. The scaled scores are computed from raw scores. Raw scores, or percentage scores, are the actual number of questions answered correctly. Raw scores are mathematically converted to scaled scores to maintain a consistency in the meaning of scores, regardless of when the examination was taken or the difficulty of the examination.

Examinations change over time. Each examination may vary in difficulty with one examination easier or more difficult than other examinations. However, when converting raw scores to scaled scores, it should not make a difference whether candidates take an easier or more difficult examination. With the mathematical adjustment, the scaled score accounts for differences by adjusting the scores up or down depending on the difficulty of examinations. When these adjustments are made, the effect is to produce an unbiased and constant passing standard that does not change from one examination to another. A scaled score is not a percentage score, but simply a transformation of a raw score to report comparable results when examinations vary in difficulty.

- **On screen** - your score will appear immediately on the computer screen. This will happen automatically at the end of the time allowed for the examination;
  - If you **pass**, you will immediately receive a successful notification.
  - If you **do not pass**, you will receive a diagnostic report indicating your strengths and weaknesses by examination type with the score report.
- **On paper** - an unofficial score report will be printed at the examination site.

## DUPLICATE SCORE REPORTS

You can write to PSI to request a duplicate of your score report.

## CERTIFICATION CARD

If you pass, your score report identifies you as certified until such time as you receive your permanent certification card. Your certification card will be mailed to you within two weeks after you take the exam to the address you have provided to DAS. Please notify PSI of any address change.

Note: PSI is responsible for mailing out the permanent certification cards. Please do not call DAS with questions about when you will receive your card.

## CERTIFICATE RENEWAL INFORMATION

You will need to renew your certificate every 3 years. You must complete 32 hours of continuing education prior to the renewal, from an approved educational provider in California. Your personal information, i.e., addresses and phone numbers must be updated with DAS.



## TIPS FOR PREPARING FOR YOUR CERTIFICATION EXAMINATION

The following suggestions will help you prepare for your examination.

- Planned preparation increases your likelihood of passing.
- Start with a current copy of this Candidate Information Bulletin and use the examination content outline as the basis of your study.
- Read study materials that cover all the topics in the content outline.
- Take notes on what you study. Putting information in writing helps you commit it to memory and it is also an excellent business practice. Underline or highlight key ideas that will help with a later review.
- Discuss new terms or concepts as frequently as you can with colleagues. This will test your understanding and reinforce ideas.
- Your studies will be most effective if you study frequently, for periods of about 45 to 60 minutes. Concentration tends to wander when you study for longer periods of time.

### EXPERIMENTAL ITEMS

In addition to the number of questions per examination, 10 “experimental” questions may be administered to candidates during the examinations. These questions will not be scored and the time taken to answer them will not count against examination time. The administration of such non-scored experimental questions is an essential step in developing future licensing examinations.

## CALIFORNIA GENERAL ELECTRICIAN

General Electrician is one who performs work for an electrical contractor installing, constructing or maintaining any electrical system that is covered by the National Electrical Code.

# of Questions	Time Allowed
100	4 hours

### CONTENT OUTLINE

*The percentages indicate the relative weight assigned to each section of the exam.*

Subject Area
General Electrical Knowledge (15%)
Wiring and Protection (25%)
Wiring Methods and Materials (15%)
Equipment for General Use (20%)
Special Occupancies (10%)
Special Equipment (5%)
Special Conditions (5%)
Communication Systems (5%)

## REFERENCES

The following reference is **provided** in the testing center. No highlighting or notes of any sort may be made in the book during the exam.

- *NFPA 70 - National Electrical Code*, 2008 Edition, National Fire Protection Association, 1 Batterymarch Park, P.O. Box 9101, Quincy, MA 02269-9101, [www.nfpa.org](http://www.nfpa.org).

The following reference has been used to create exam questions but is **not allowed** in the testing center.

- *Delmar's Standard Textbook of Electricity*, 4th Edition. 2008 Delmar Learning, ([www.delmarlearning.com](http://www.delmarlearning.com)), P.O. Box 6904 Florence, KY, 41022
- *Illustrated Guide to the National Electrical Code*, 4th Edition. 2008 Delmar Learning, ([www.delmarlearning.com](http://www.delmarlearning.com)), P.O. Box 6904 Florence, KY, 41022
- *Printreading Based on the 2008 National Electrical Code (NEC)*, 2008 Edition. American Technical Publishers (ATP), ([www.go2atp.com](http://www.go2atp.com)), 1155 West 175th Street Homewood, IL, 60430-4600
- *Understanding Low-Voltage and Limited-Power Systems (Based on the 2008 NEC)*, 4th Edition. 2008 Mike Holt Enterprises, Inc., ([www.NECcode.com](http://www.NECcode.com)), 3604 Parkway Blvd. Suite 3 Leesburg, FL, 34748

## CALIFORNIA RESIDENTIAL ELECTRICIAN

A Residential Electrician is one who performs work for an electrical contractor installing, constructing or maintaining any electrical system that is covered by the National Electrical Code in single family homes and multi family units, including hotels and motels, where the primary occupancy of the building is considered residential and the maximum voltage received from a utility company is 3 phase, 4 wire, 120/208 or 120/240 volts. A Residential Electrician performs work installing the required panel boards and feeders for commercial tenant space in a multi-family/multi-use occupancies falling under subsection (b)(1) above, where less than 50 percent of the first floor level is used for commercial tenant space, but not performing any tenant improvement for these spaces.

# of Questions	Time Allowed
80	3 hours

### CONTENT OUTLINE

*The percentages indicate the relative weight assigned to each section of the exam.*

Subject Area
General Electrical Knowledge (10%)
Wiring and Protection (27%)
Wiring Methods and Materials (27%)
Equipment for General Use (21%)
Special Equipment (5%)
Special Conditions (5%)
Communication Systems (5%)



## REFERENCES

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- *Illustrated Guide to the National Electrical Code*, 4th Edition. 2008 Delmar Learning, ([www.delmarlearning.com](http://www.delmarlearning.com)), P.O. Box 6904 Florence, KY, 41022
- *Printreading Based on the 2008 National Electrical Code* (NEC), 2008 Edition. American Technical Publishers (ATP), ([www.go2atp.com](http://www.go2atp.com)), 1155 West 175th Street Homewood, IL, 60430-4600

## CALIFORNIA FIRE-LIFE SAFETY TECHNICIAN

A Fire/Life Safety Technician is one who performs work for an electrical contractor involving the installation, construction or maintenance of systems as covered in the National Electrical Code (Article 760) and the National Fire Alarm Code.

# of Questions	Time Allowed
50	2 hours

### CONTENT OUTLINE

The percentages indicate the relative weight assigned to each section of the exam.

Subject Area
General Electrical Knowledge (14%)
Installation Requirements (16%)
Initiating Devices (16%)
Signaling Circuits (16%)
Notification Appliances (16%)
System Testing (16%)
Supervisory Systems (6%)

## REFERENCES

The following references are **provided** in the testing center. No highlighting or notes of any sort may be made in the book during the exam.

- *NFPA 70 - National Electrical Code*, 2008 Edition, National Fire Protection Association, 1 Batterymarch Park, P.O. Box 9101, Quincy, MA 02269-9101, [www.nfpa.org](http://www.nfpa.org).
- *NFPA 72 - National Fire Alarm Code*, 2007 Edition, National Fire Protection Association, 1 Batterymarch Park, P.O. Box 9101, Quincy, MA 02269-9101, [www.nfpa.org](http://www.nfpa.org).

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- *Delmar's Standard Textbook of Electricity*, 4th Edition. 2008 Delmar Learning, ([www.delmarlearning.com](http://www.delmarlearning.com)), P.O. Box 6904 Florence, KY, 41022
- *Illustrated Guide to the National Electrical Code*, 4th Edition. 2008 Delmar Learning, ([www.delmarlearning.com](http://www.delmarlearning.com)), P.O. Box 6904 Florence, KY, 41022
- *Understanding Low-Voltage and Limited-Power Systems* (Based on the 2008 NEC), 4th Edition. 2008 Mike Holt Enterprises, Inc., ([www.NECcode.com](http://www.NECcode.com)), 3604 Parkway Blvd. Suite 3 Leesburg, FL, 34748

## CALIFORNIA NON-RESIDENTIAL LIGHTING TECHNICIAN

A Non-Residential Lighting Technician is one who performs work for an electrical contractor repairing, servicing and maintaining existing non-residential lighting fixtures and installing retrofit upgrade fixtures. Such work does not include the installation of branch circuits or the alteration of existing branch circuits except a technician may reconnect to existing power within 3 feet.

# of Questions	Time Allowed
50	2 hours

### CONTENT OUTLINE

The percentages indicate the relative weight assigned to each section of the exam.

Subject Area
General NRLT Knowledge (24%)
Wiring and Protection (16%)
Wiring Methods and Materials (16%)
Equipment for General Use (24%)
Special Occupancies (10%)
Special Equipment (10%)

## REFERENCES

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- *Illustrated Guide to the National Electrical Code*, 4th Edition. 2008 Delmar Learning, ([www.delmarlearning.com](http://www.delmarlearning.com)), P.O. Box 6904 Florence, KY, 41022



## CALIFORNIA VOICE DATA VIDEO TECHNICIAN

A Voice Data Video Technician is one who performs work for an electrical contractor installing, constructing or maintaining any system that falls within the scope of the National Electrical Code, Articles 725, 770, (non-composite cables only), 800 (non-hybrid cables only), 810 and 820.

# of Questions	Time Allowed
50	2 hours

### CONTENT OUTLINE

*The percentages indicate the relative weight assigned to each section of the exam.*

Subject Area
General VDVT Knowledge (24%)
Wiring and Protection (20%)
Wiring Methods and Materials (20%)
Special Occupancies (8%)
Special Conditions (8%)
Communication Systems (20%)

### REFERENCES

The following references are provided in the testing center. No highlighting or notes of any sort may be made in the book during the exam.

- *NFPA 70 - National Electrical Code*, 2008 Edition, National Fire Protection Association, 1 Batterymarch Park, P.O. Box 9101, Quincy, MA 02269-9101, [www.nfpa.org](http://www.nfpa.org).

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- *Illustrated Guide to the National Electrical Code*, 4th Edition. 2008 Delmar Learning, ([www.delmarlearning.com](http://www.delmarlearning.com)), P.O. Box 6904 Florence, KY, 41022
- *Understanding Low-Voltage and Limited-Power Systems* (Based on the 2008 NEC), 4th Edition. 2008 Mike Holt Enterprises, Inc., ([www.NECCode.com](http://www.NECCode.com)), 3604 Parkway Blvd. Suite 3 Leesburg, FL, 34748



## Americans with Disabilities Act (ADA) FORM

All examination centers are equipped to provide access in accordance with the Americans with Disabilities Act (ADA) of 1990. Applicants with disabilities or those who would otherwise have difficulty taking the examination may request special examination arrangements.

Candidates who wish to request special arrangements because of a disability should fax this form and supporting documentation to PSI at (702) 932-2666.

### Requirements for special arrangement requests

You are required to submit documentation from the medical authority or learning institution that rendered a diagnosis. Verification must be submitted to PSI on the letterhead stationery of the authority or specialist and include the following:

- Description of the disability and limitations related to testing
- Recommended accommodation/modification
- Name, title and telephone number of the medical authority or specialist
- Original signature of the medical authority or specialist

Date \_\_\_\_\_

Legal Name: \_\_\_\_\_  
Last Name First Name

Address: \_\_\_\_\_  
Street City, State, Zip Code

Telephone : (\_\_\_\_\_) \_\_\_\_\_ - \_\_\_\_\_ (\_\_\_\_\_) \_\_\_\_\_ - \_\_\_\_\_  
Home Work

Email Address: \_\_\_\_\_

Check any special arrangements you require (requests must concur with documentation submitted):

- |   |  |
|---|--|
| <input type="checkbox"/> Reader (as accommodation for visual impairment or learning disability) | <input type="checkbox"/> Extended Time<br>(Additional time requested: _____) |
| <input type="checkbox"/> Large-Print written examination  | <input type="checkbox"/> Other _____   |

- Complete and fax this form, along with supporting documentation, to (702) 932-2666.
- After 4 business days, please call 800-733-9267 x6750 and leave a voice message.
- PSI Special Accommodations will call you back to schedule the examination within 48 hours.

**DO NOT SCHEDULE YOUR EXAMINATION UNTIL THIS DOCUMENTATION HAS BEEN  
RECEIVED AND PROCESSED BY PSI SPECIAL ACCOMMODATIONS.**



PSI Services, LLC  
3210 E Tropicana  
Las Vegas, NV 89121

